



SAFE

SAFETY PROTOCOLS

Our Safety Protocol is an outline of four of the major areas we are addressing to ensure the safety and well-being of our guests and staff.

SOCIAL DISTANCING - SANITATION - PROTOCOLS

Big Night Entertainment Group has always been an industry leader driving our guests experience and safety.

Our newly adopted protocols will continue to drive our same beliefs post COVID-19.

Social Distancing

- Limited table and facility capacity to state and city guidelines
- Spaced tables to 6 feet apart, stationery tables will be occupied by every other one
- Where applicable, we are offering contactless ordering and payment options
- Establishing designated waiting areas where appropriate distance can be maintained
- Proper spacing at bar area with no standing space
- Reservation strongly encouraged
- Pinch areas/restrooms will be controlled

Sanitation

- We have partnered with EcoLab, a globally recognized company to bring in the best products that will combat COVID-19
- Use of disposable menus
- Staff will be required to wash and sanitize their hands every 30 minutes
- Hand sanitizer will be available for all guests
- High contact services like doors, handles, countertops and restrooms will be cleaned and sanitized every hour
- Our kitchen team will constantly sanitize their work areas with a deep clean before and after shift
- Tables, chairs and tabletop items will be sanitized after every use
- Dish machines are tested every hour for proper temperature and sanitation
- Proper PPE use: Changing gloves and face mask cleaning
- Timers are being installed to monitor proper hand cleaning technique

Protocols

- Big Night Entertainment Group has established a Safety Compliance Officer to regulate all of our new policy and procedures at each venue as well as stay informed with all up to date local and city policies
 - Prior to reopening, all returning staff will attend a re-training seminar aimed to address our listed policy changes, proper hand washing techniques, and facts to help combat the spread of COVID-19
 - Staff will be temperature checked prior to entering the venue
 - Ongoing communication of staff health when not in venue
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We welcome you back to our venues and cannot wait to be serving our communities again. For a more in depth list on how we are protecting and ensuring the safety and experience of our staff and guests, please feel free to visit our website at BigNight.com